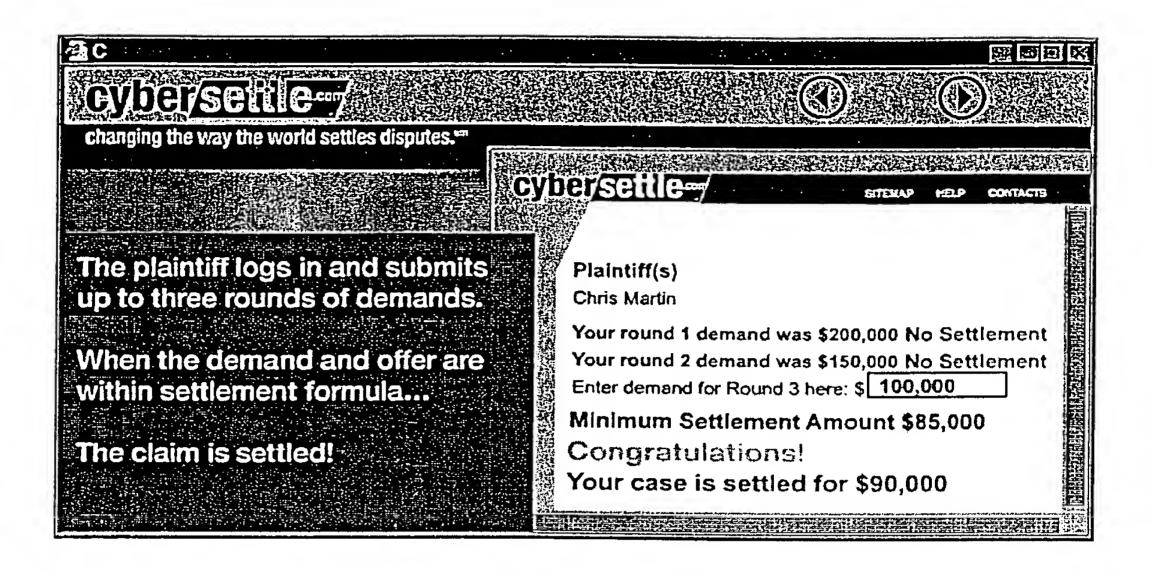


FIG. 1



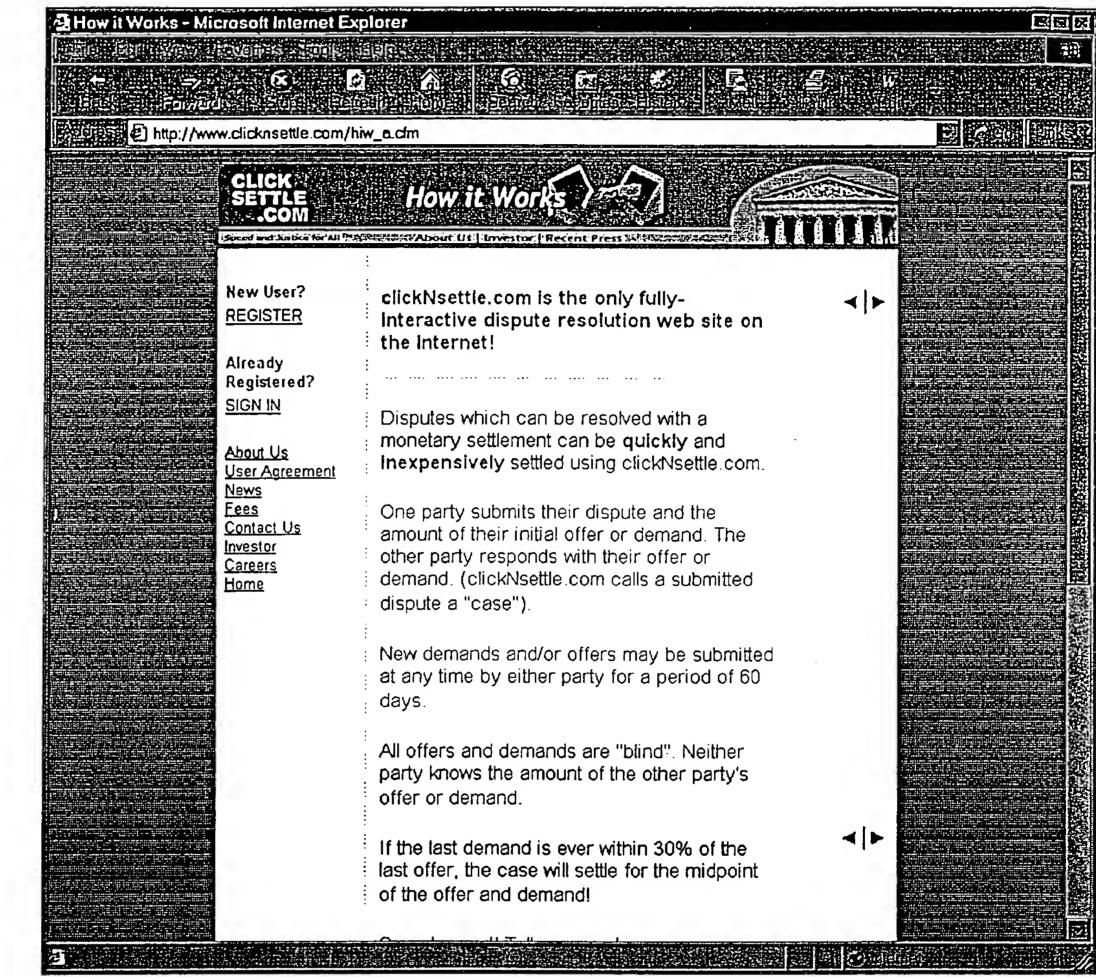


FIG. 3

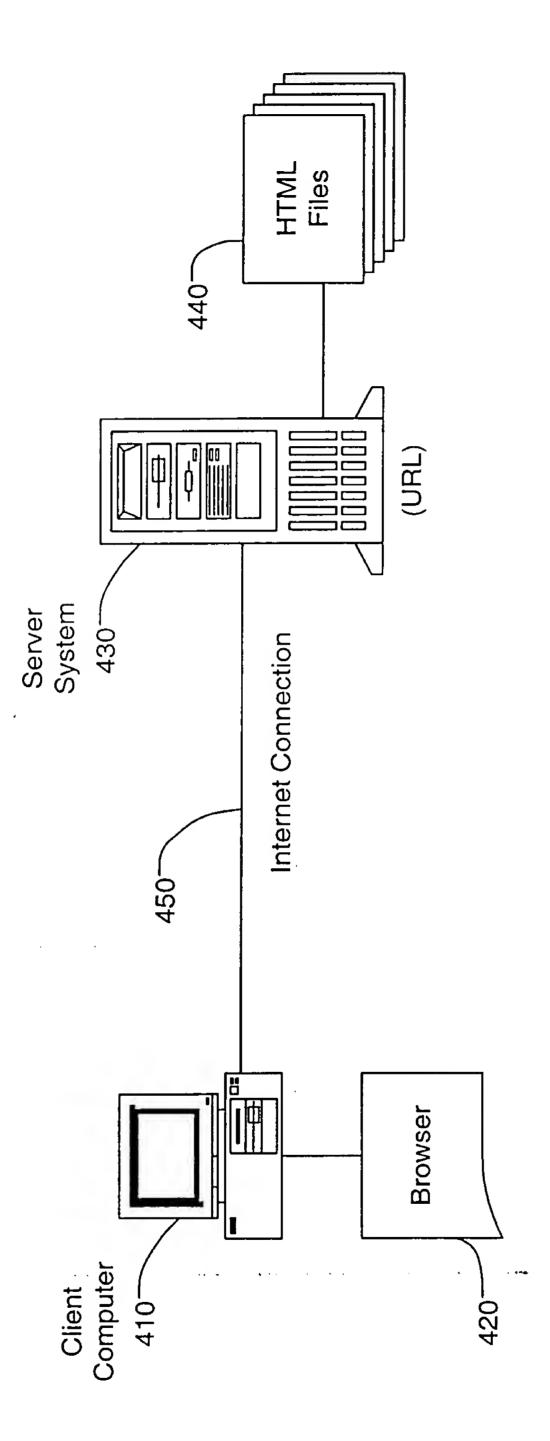


FIG. 4

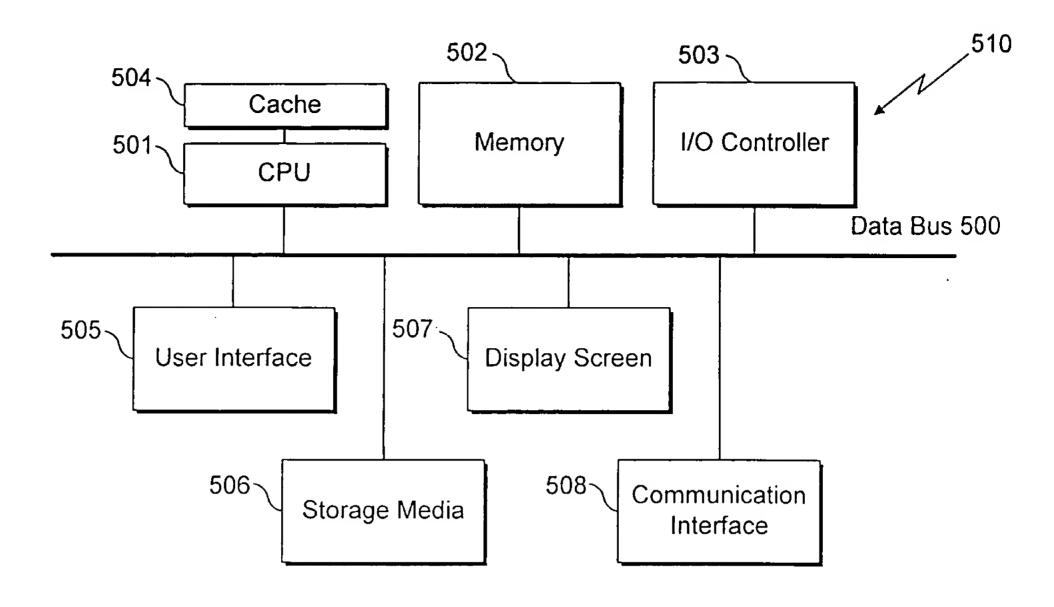


FIG. 5A

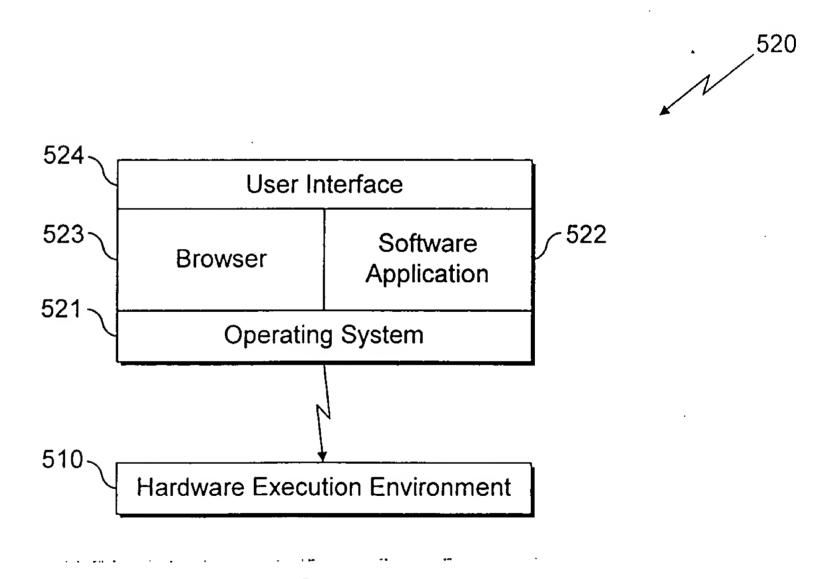


FIG. 5B

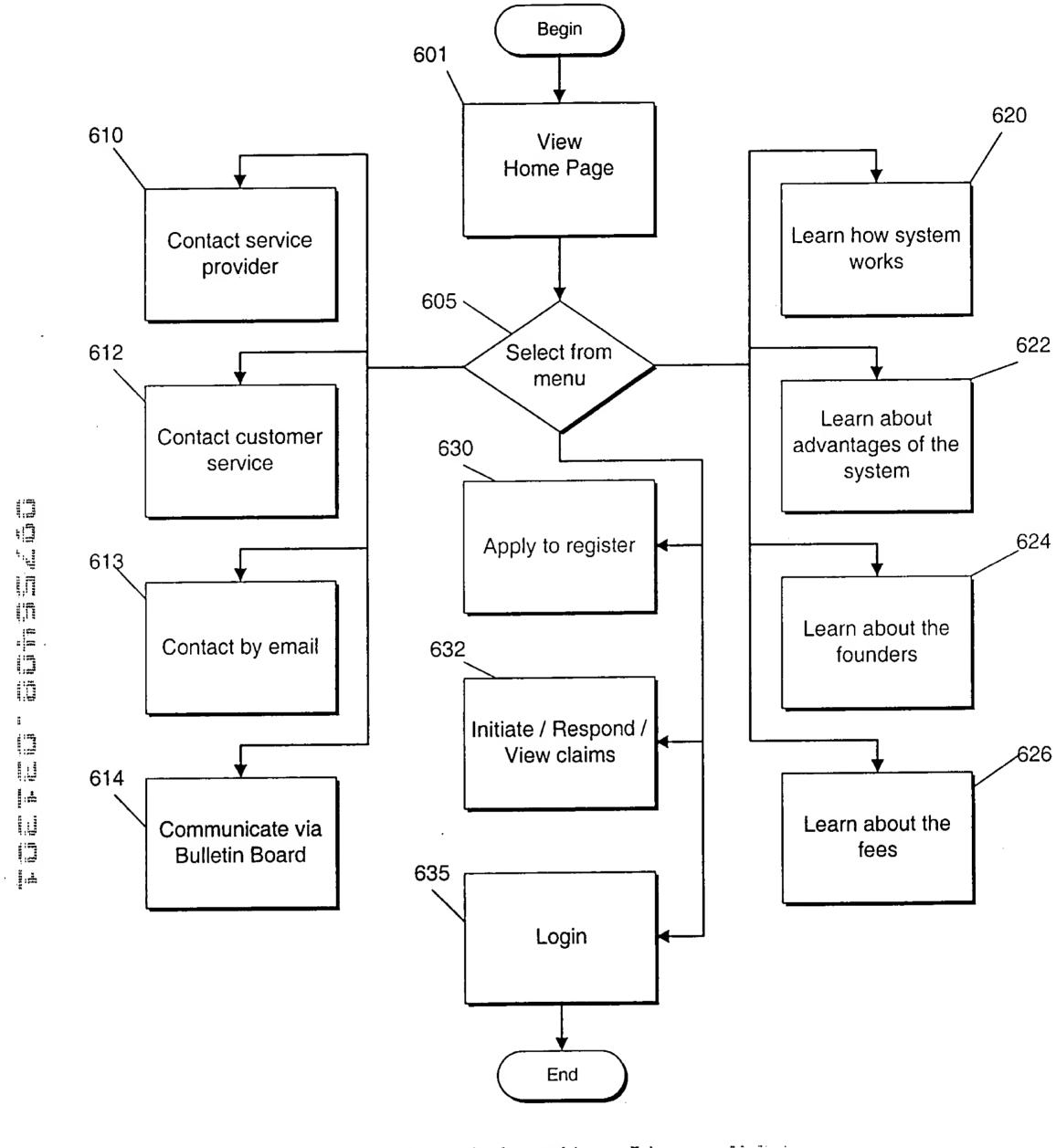


FIG. 6

Home Page

	Logged in User. todd Respond to a Cinim	or sputes!	Login	ing ResolveltNow!
asp - Microsoft Internet Explarer John Microsoft Internet Explaner John Microsoft Internet Inte	Streamlining How Claims and Disputes are Resolved Home Apply Now Login	Welcome to ResolveItNow The BEST Online Solution for Settling Claims and Resolving Disputes	Apply Respond to a Claim	 First time users click Apply Now to start using ResolveltNow!
This is a Fair and Son	Resolveithow Gaims	ks Se	Apply Now Login New Claim Respond to Claim Contact Us Customer Service E-Mail Us	Site Secured with:

How It Works

	Streamlining How Claims and Disputes are Resolved CustomorSowice Apply Now Login Rospond to a Claim	S	ResolveltNow.com's blind, easy-to-use process assures total confidentiality and objectivity, with a complete paper trail. And it minimizes the roles of middlemen and the hassles of face-to-face settlement meetings and phone tag.	a Claim?	Click on the Apply Now or Login button on the home page. Follow the simple instructions and enter basic information about the claim. Select a desired settlement range from the menus. Click on your confidential settlement range or Enter your confidential settlement offer. The software instantly generates a unique offer identification number and password, then contacts the other party by email and ground mail, inviting them to respond - without revealing your offer or range.	ld To A Claim?	Click on the Respond to a Claim button on the home name
部のと For For For A Stop - Refreshin Homer Beard Rayones - Hi die 医 Attp://www.resolveitnow.com/howitworks.asp	ResolveitNow Claim	Home Home	t Works ntages t Us	Claims Apply Now Local	E &	eriSign How Do I Respond To A Claim?	← (

FIG. 9

How it Works (cont.)

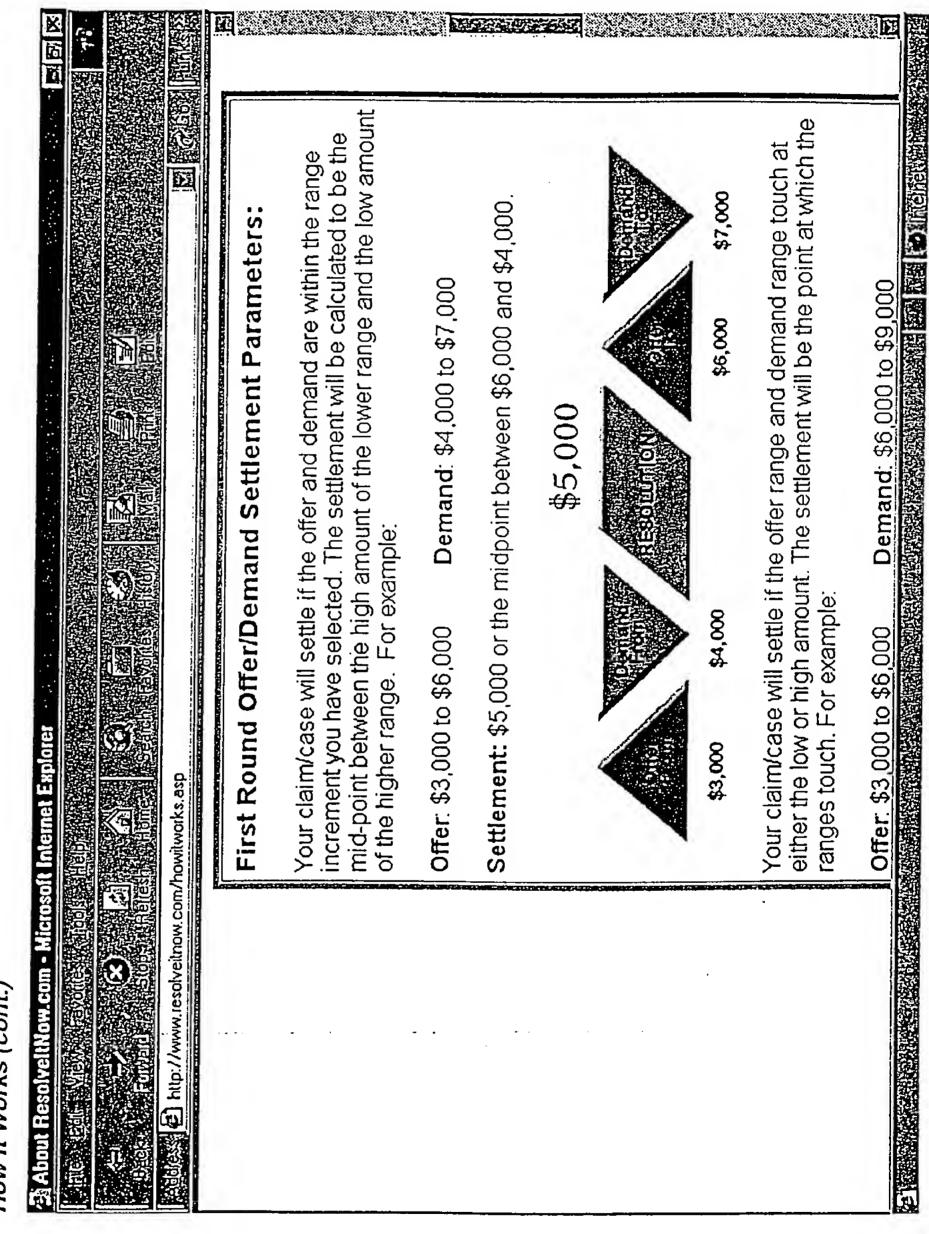
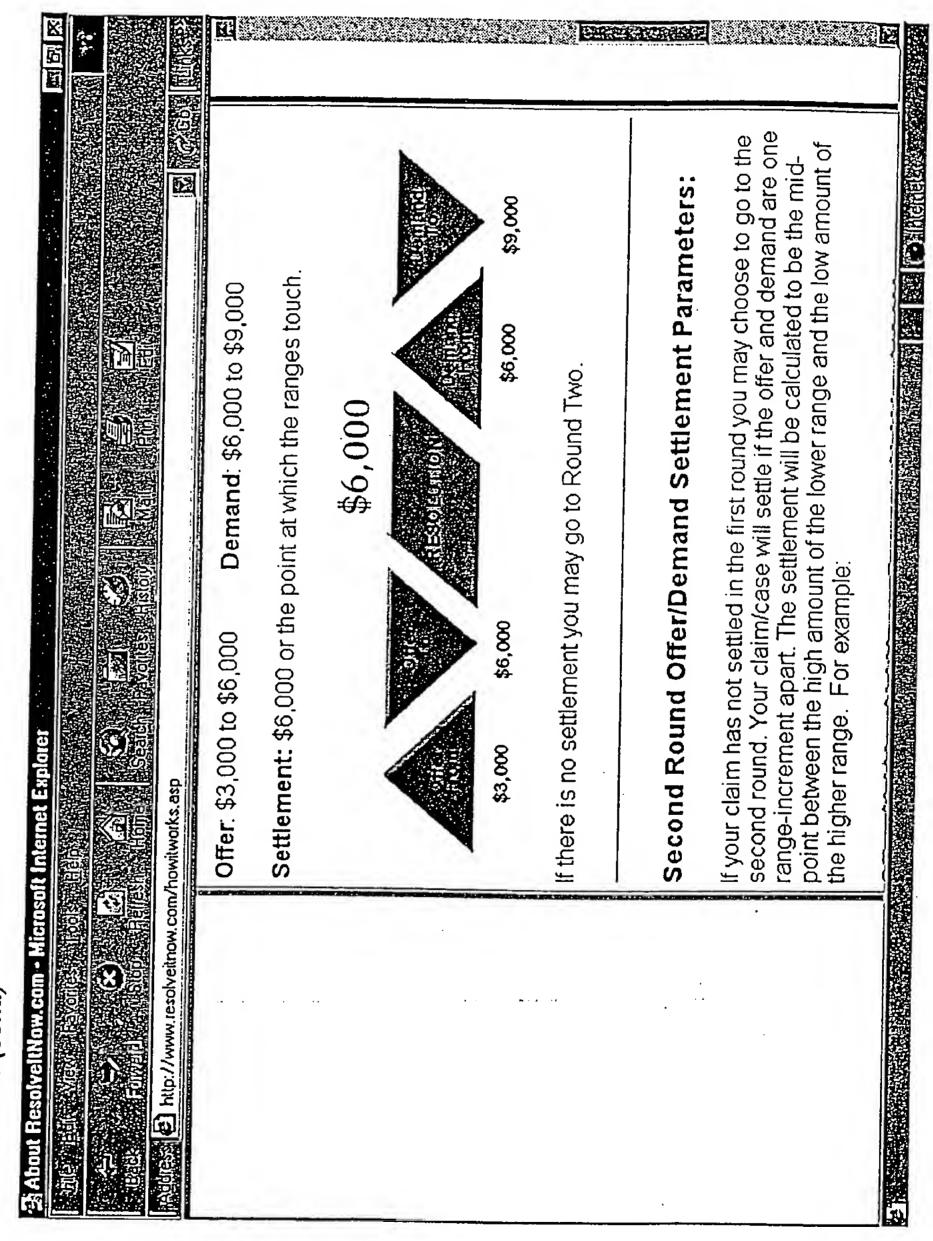


FIG. 10

How it Works (cont.)



71G.11

How it Works (cont.)

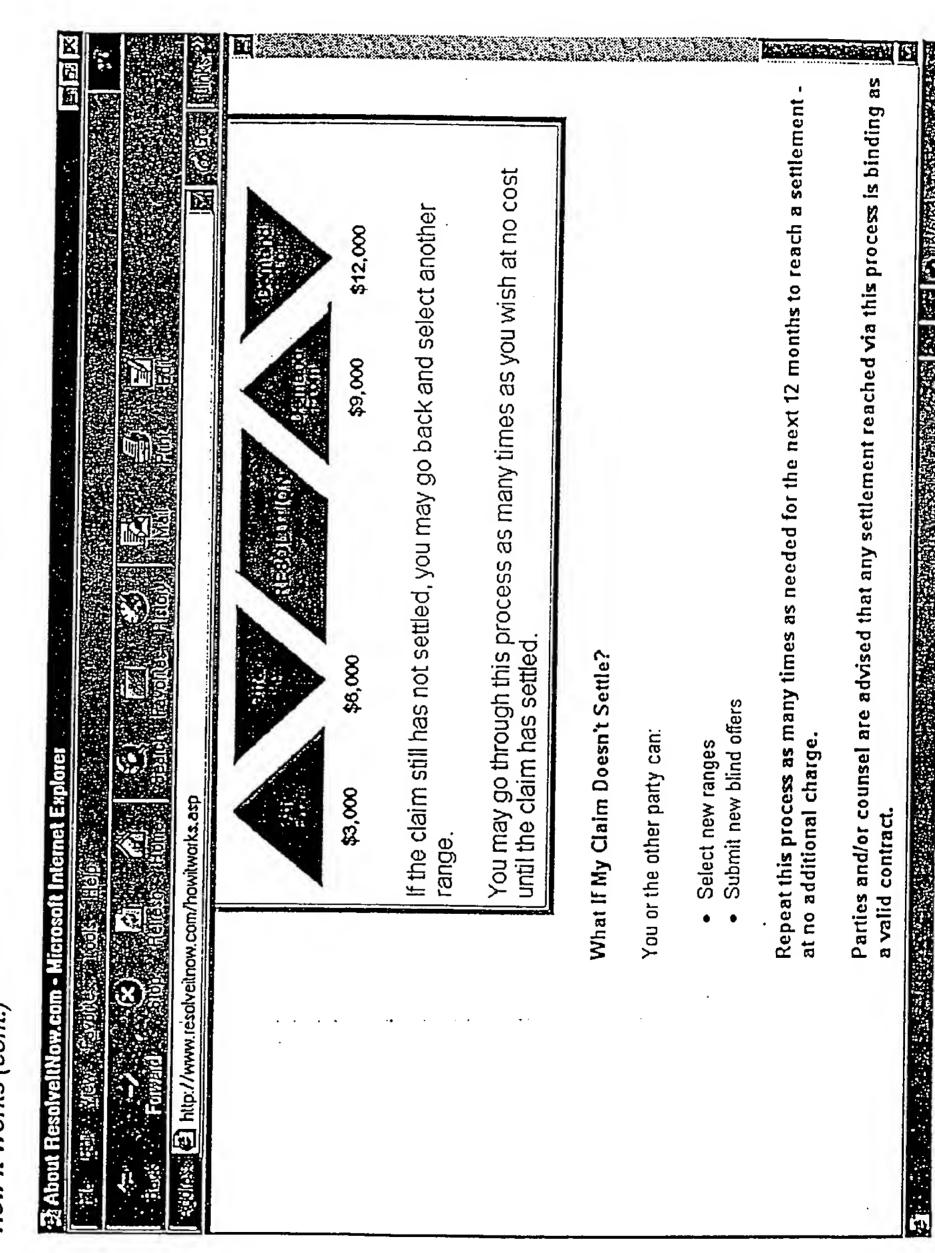
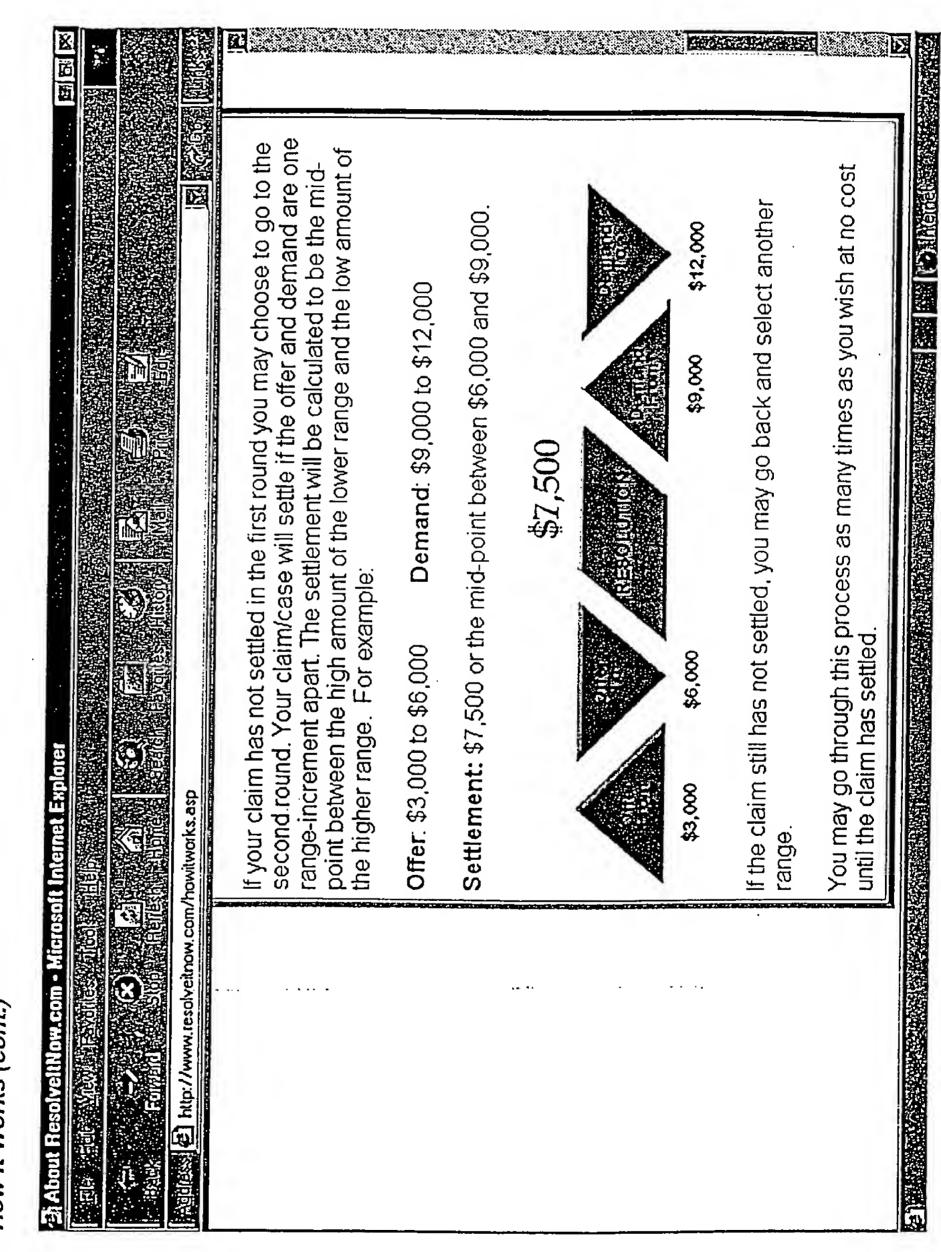


FIG. 12

How It Works (cont.)

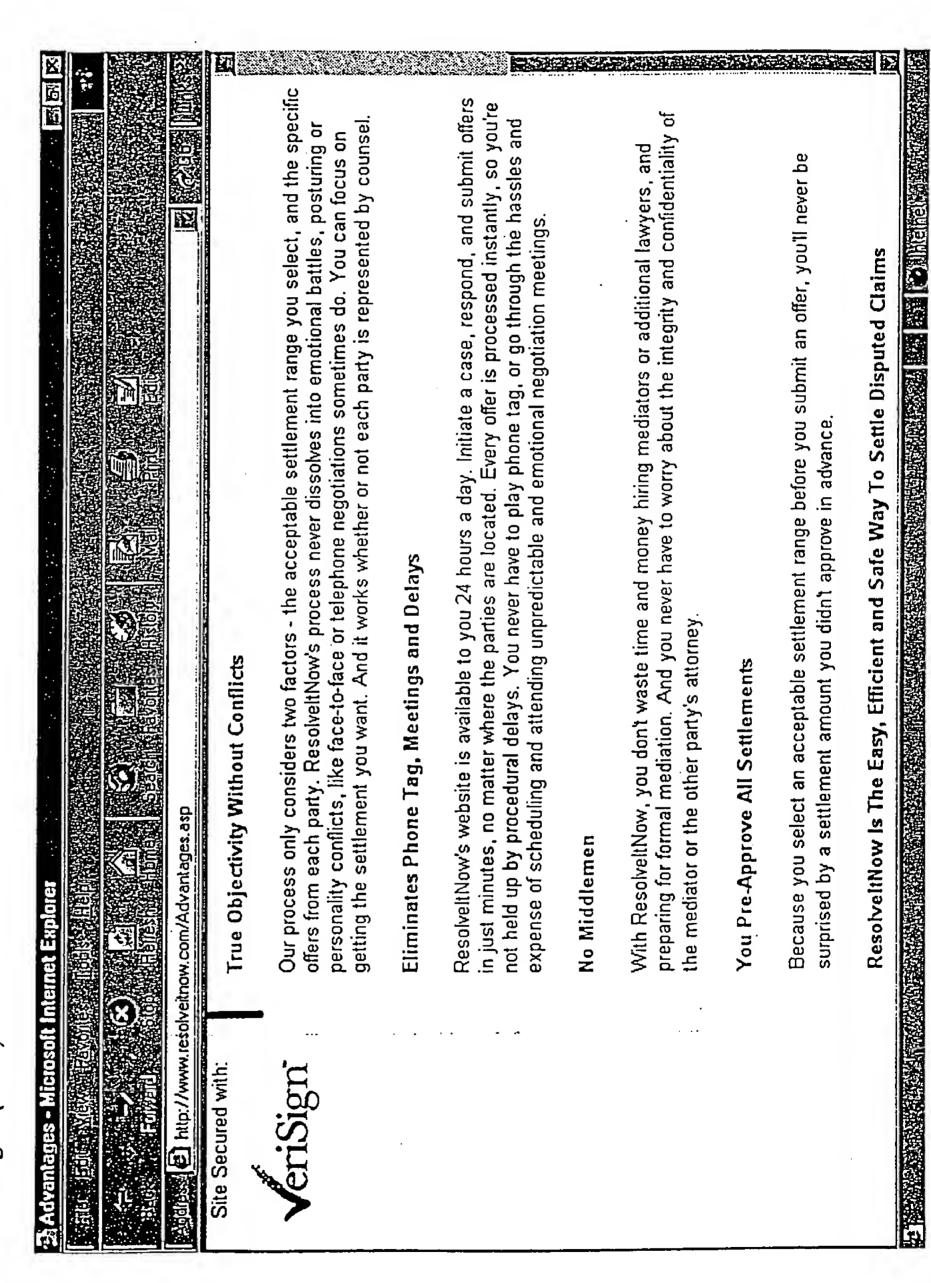


Advanatges

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Advantages - Microsoft	मित्र । जिल्ला क्रिक्ट क्रिक्ट जिल्ला क्रिक्ट	B. Pic.	Malles (C) http://www.resc	ResolveitNow		How it Works Advantages	About Us Fees Claims Apply Now	Login New Claim Respond to Claim	Contact Us Customer Service E-Mail Us	Site Secured with:	VeriSign

Our process only considers two factors - the acceptable settlement range you select, and the specific offers from each party. ResolveltNow's process never dissolves into emotional battles, posturing or personality conflicts, like face-to-face or telephone negotiations sometimes do. You can focus on getting the settlement you want. And it works whether or not each party is represented by counsel.

Advantages (cont.)



About Us

3 http://www.tesolveitnow.com/AboutUs.asp - Microsoft Internet Explorer	Furnity Town Holling And States Favority History Williams From Early Ear	8	Streamlining How Claims and Disputes are Resolved Claims Customer Service Apply New Legin Respondition Chairs			Claim	firm. She is licensed as a practicing C American Institute of Certified Public A Foundation of Los Angeles and is the
3) http://www.resolveitnow.c		Addicas E http://www.resolvei	ResolveitNow	Home How it Works Advantages ► About Us	Fees Claims Apply Now Login New Claim	Respond to Claim Contact Us Customer Service E-Mail Us	Site Secured with:

The Honorable R. William Schoettler Founder and Vice President, Sales-Legal

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About Us (cont.)

	The Honorable R. William Schoettler Founder and Vice President, Sales-Legal Judge Schoettler is an independent mediator and arbitrator with ADR International, Inc. He spent the first 23 years of his legal career practicing with the law firm of Murchison & Cumming. He was appointed to the Los Angeles County Superior Court in 1988 by then Governor Deukmejian of California. Judge Schoettler played a significant role in the use of mediation through the court system. His first and only assignment in the Los Angeles Central Branch was as a Settlement Judge where he presided over an estimated 8,000 settlement conferences. Upon his retirement in 1992 he joined discovery referee.	John R. Horn Founder and Vice President, Sales Founder and Vice President, Sales Mr. Horn is the founder, president and majority shareholder of ADR International, Inc., a consulting firm exclusively dedicated to ADR issues. ADR International, Inc. has established itself as an innovator in ADR related services with a client list of more than 100 full-time ADR professionals. Mr. Horn is recognized as an expert in the ADR marketplace, and has been frequently quoted by <i>The Wall Street Journal</i> , the <i>Los Angeles Daily Journal</i> , and other legal publications. He began his career in ADR while serving several positions at the American Arbitration Association, such as Marketing Director, Western Regional Marketing Director and Administrator of the Large Complex Case Program. Mr. Horn graduated from Loyola Law School, has an MBA in Marketing and Finance, and is a licensed California attorney. He also is an adjunct professor at Loyola Law School teaching arbitration and mediation.	
元に Figur V.co. Fayonte、 Foot 相関	The Honorable R. William Schoettler Founder and Vice President, Sales-Leg Judge Schoettler is an independent mediat first 23 years of his legal career practicing appointed to the Los Angeles County Supe California. Judge Schoettler played a signif His first and only assignment in the Los Ar presided over an estimated 8,000 settleme JAMS/Endispute where he presided over a	John R. Horn Founder and Vice President, Sales Mr. Horn is the founder, president and majing firm exclusively dedicated to ADR issues. Innovator in ADR related services with a cliphorn is recognized as an expert in the ADI Street Journal, the Los Angeles Daily Joun ADR while serving several positions at the Director, Western Regional Marketing Dire Program. Mr. Horn graduated from Loyola a licensed California attorney. He also is a arbitration and mediation.	Larry G. Hunt

About Us (cont.)

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	Fees
Home How it Works	Use ResolveltNow as many times as you want at <u>no cost</u> !
About Us Fees	You will only be charged \$150 per party if your claim settles regardless of the size of your settlement.
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Login New Claim	
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Customer Service E-Mail Us	
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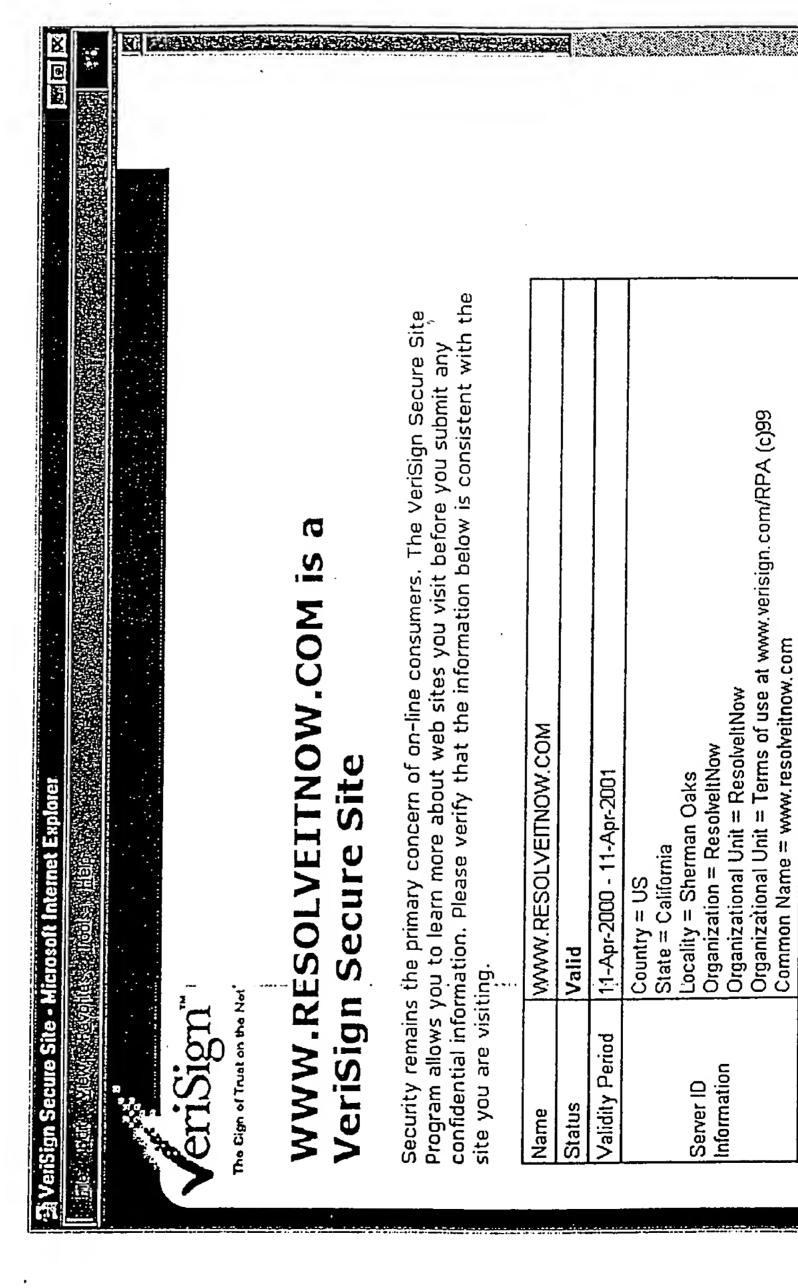
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FIG. 19

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Home	Customer Service
How it Works Advantages	If you have any questions, you may:
About Us Fees Claims	 Email us at info@resolveitnow.com and we will reply within 24 hours.
Apply Now Login New Claim	 Call us at 1(888)900-6000 between the hours of 8.30 a.m. and 5.30 p.m. Pacific Time, Monday to Friday.
Respond to Claim Contact Us Customer Service E-Mail Us	 Page us at 1(888)900-6000 for EMERGENCY URGENT matters only and we will respond within 8 hours.
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For questions or comment email secure-site@verisign.com.

FIG. 22

Initiating Party Contact Information

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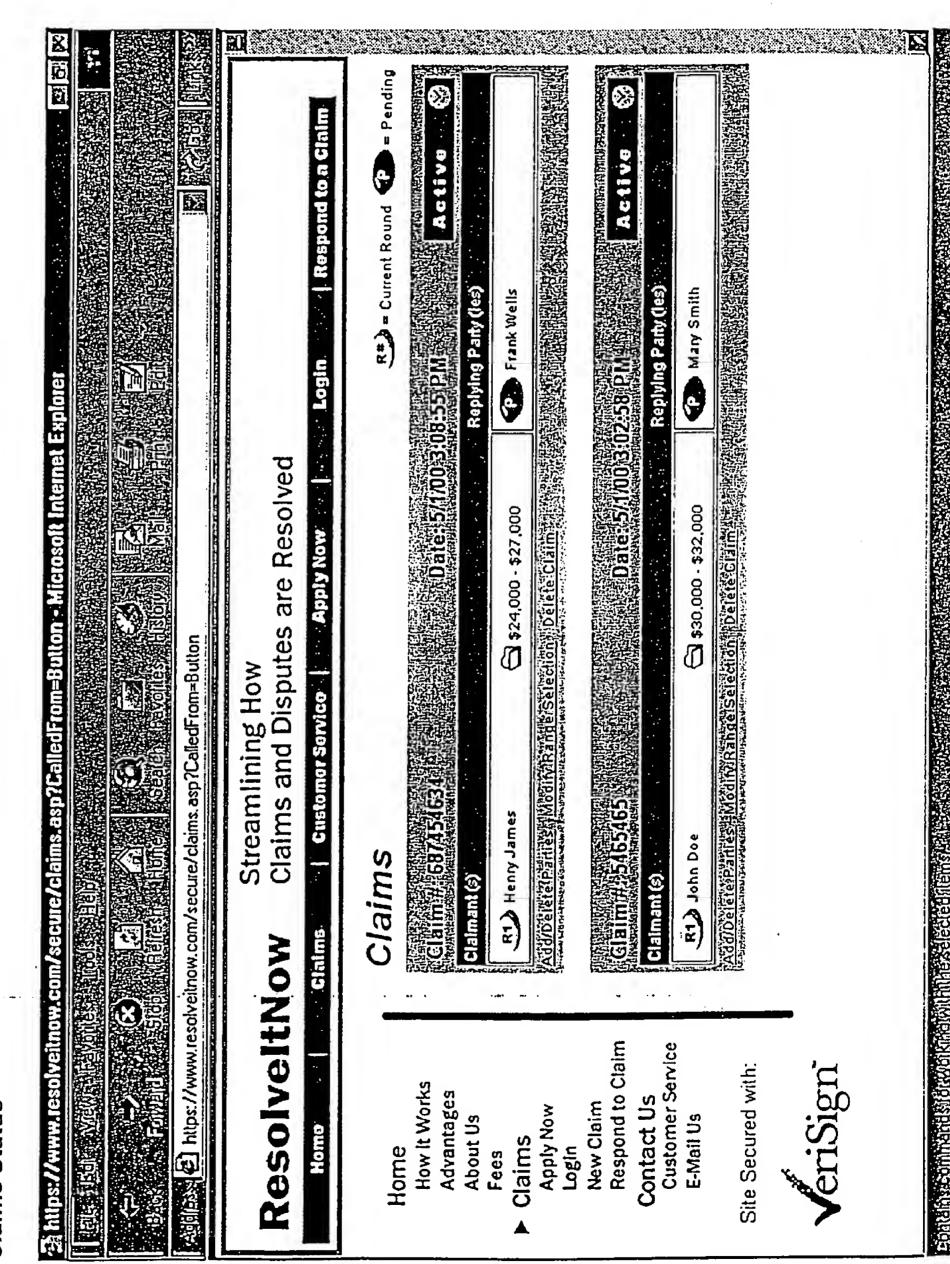
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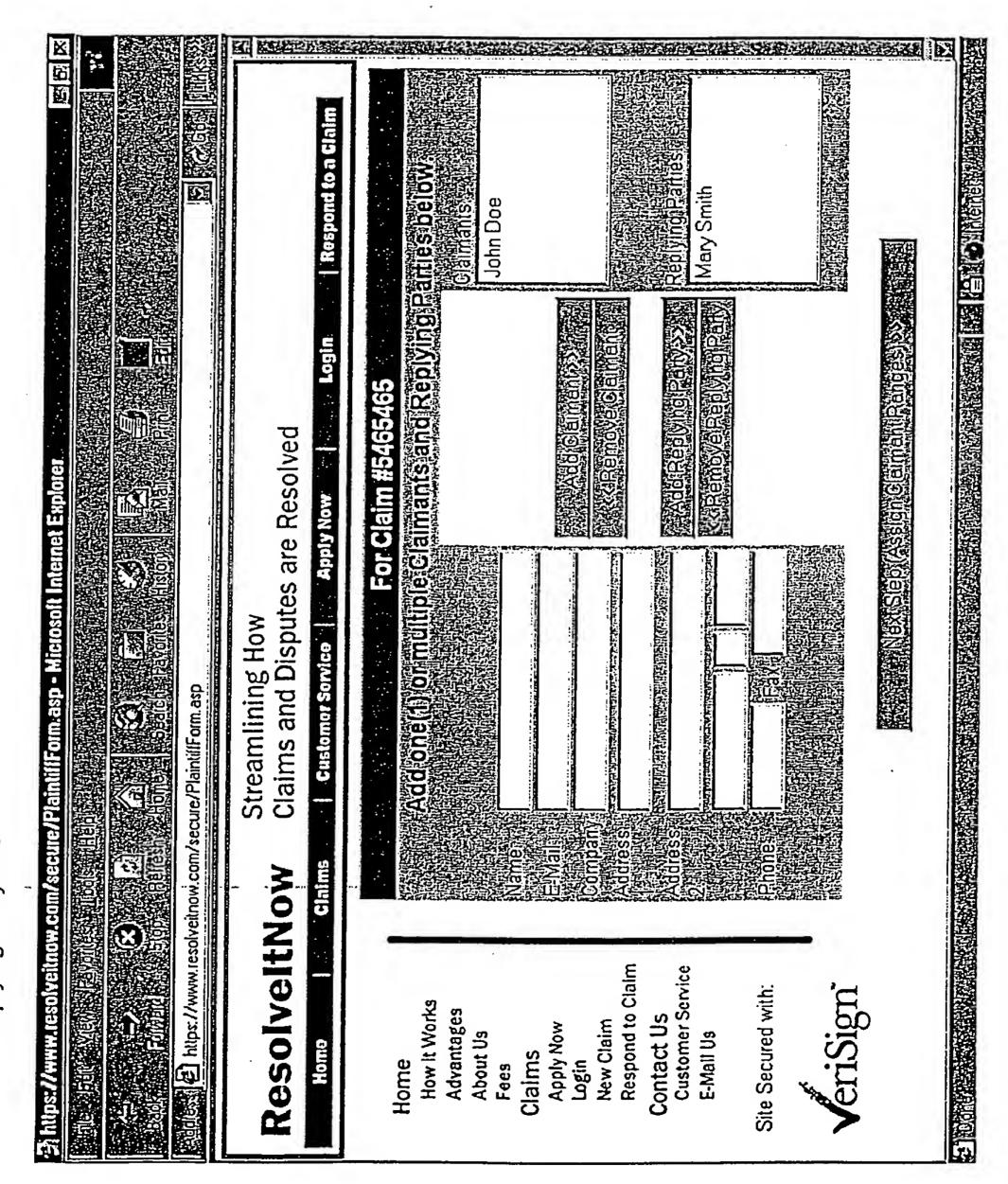
New Claim Information

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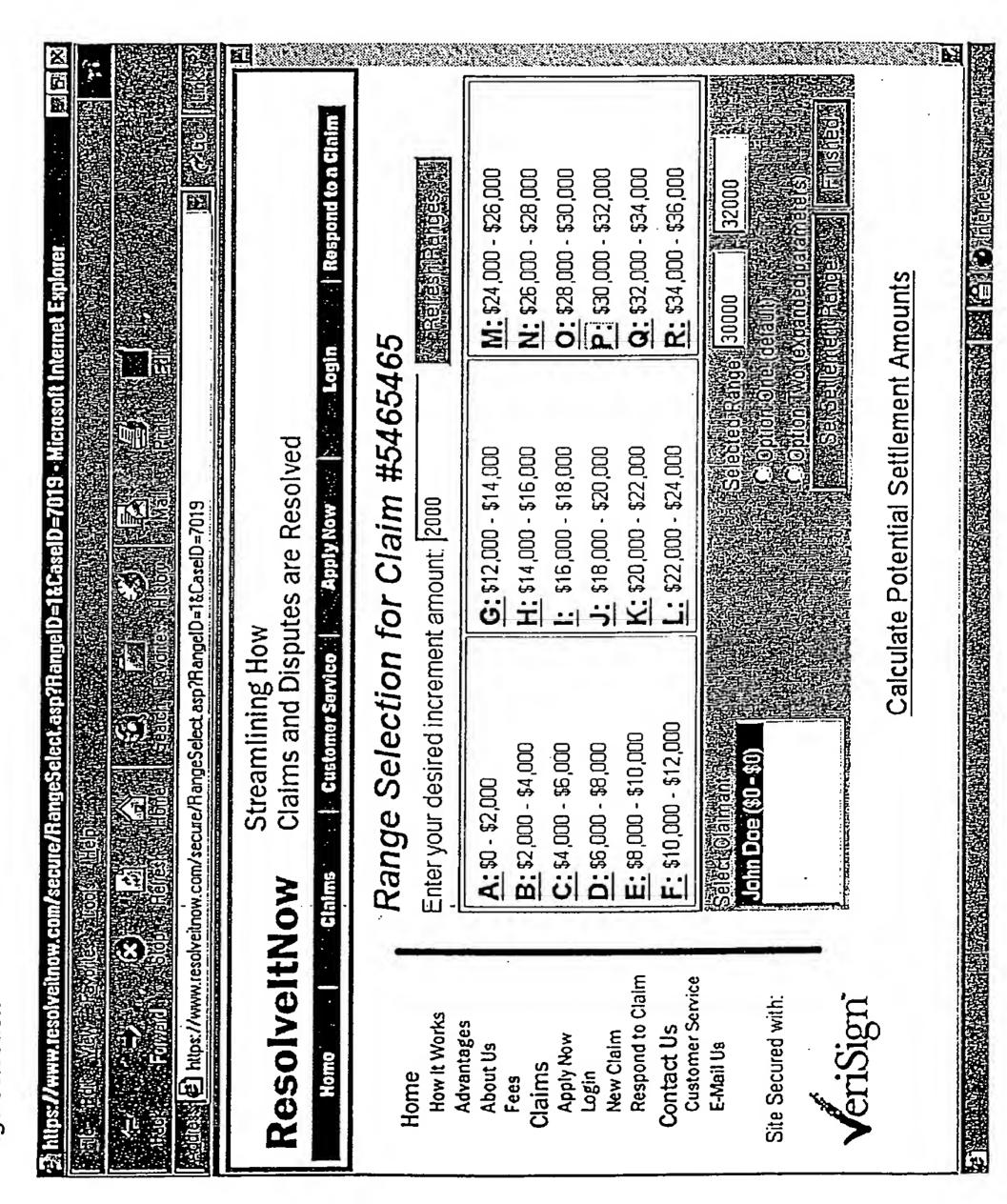
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FIG. 32

Claimant & Replying Party Info



Range Selection



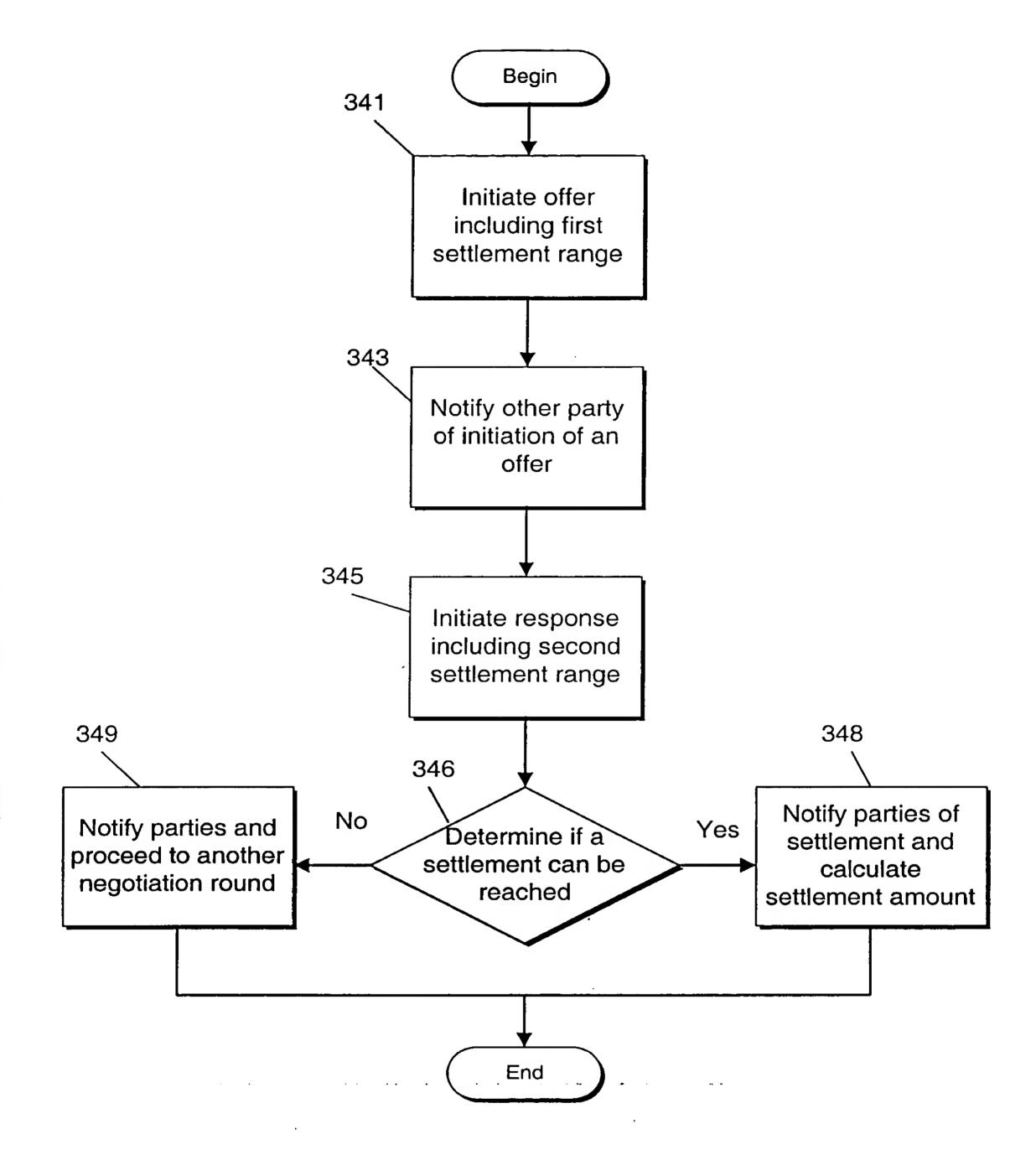


FIG. 34

FIG. 35

Calculate Potential Settlement Amounts

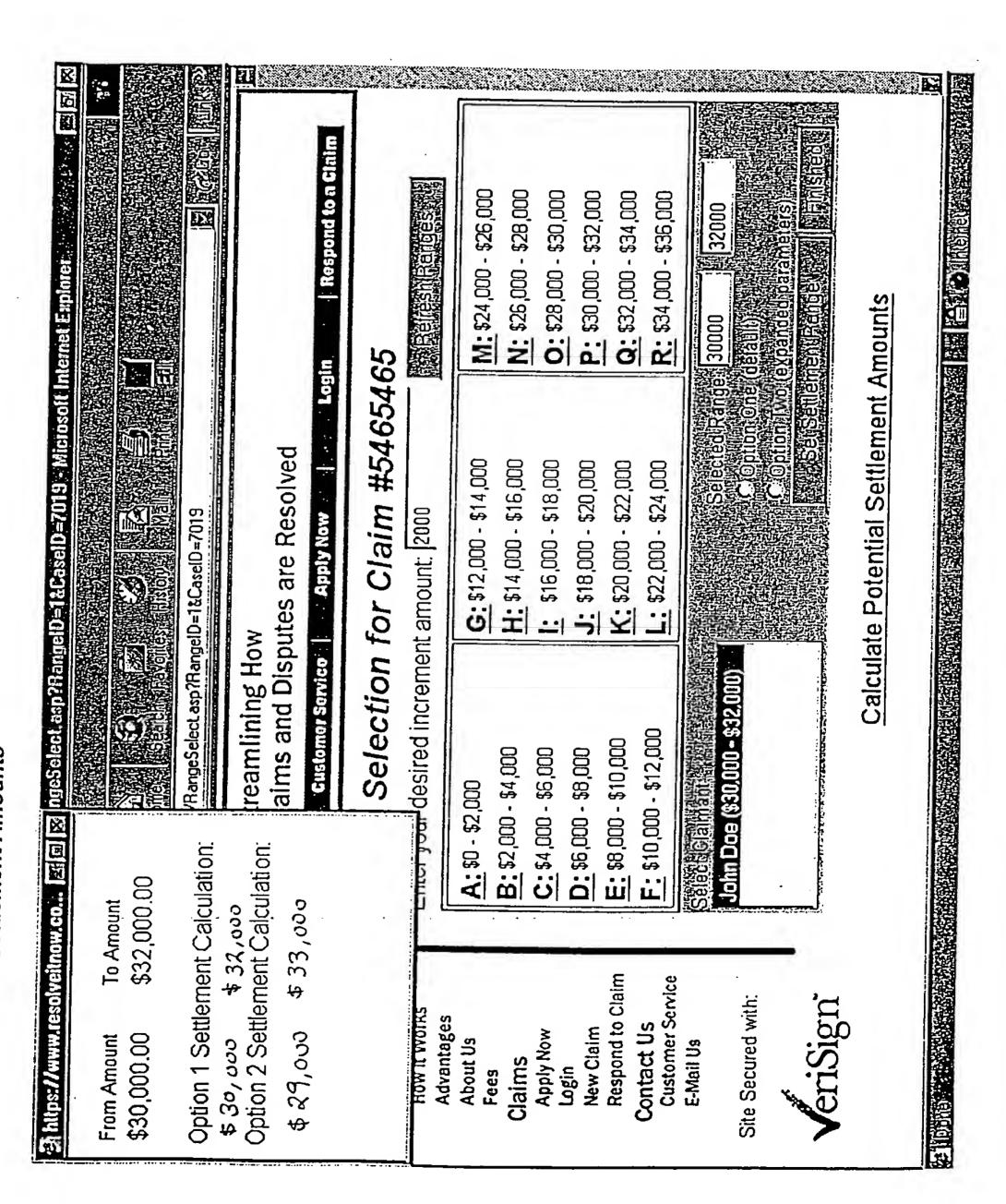
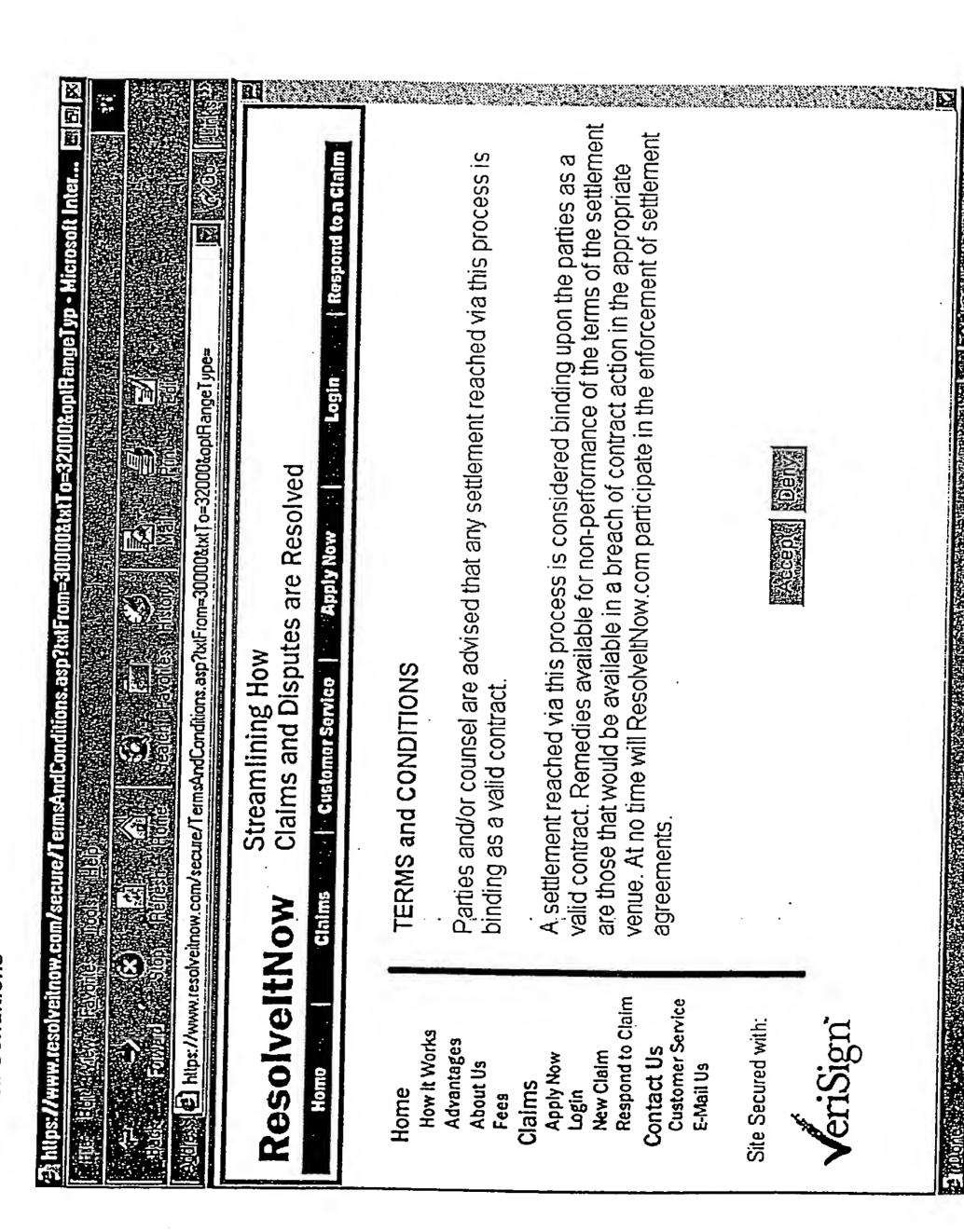


FIG. 36

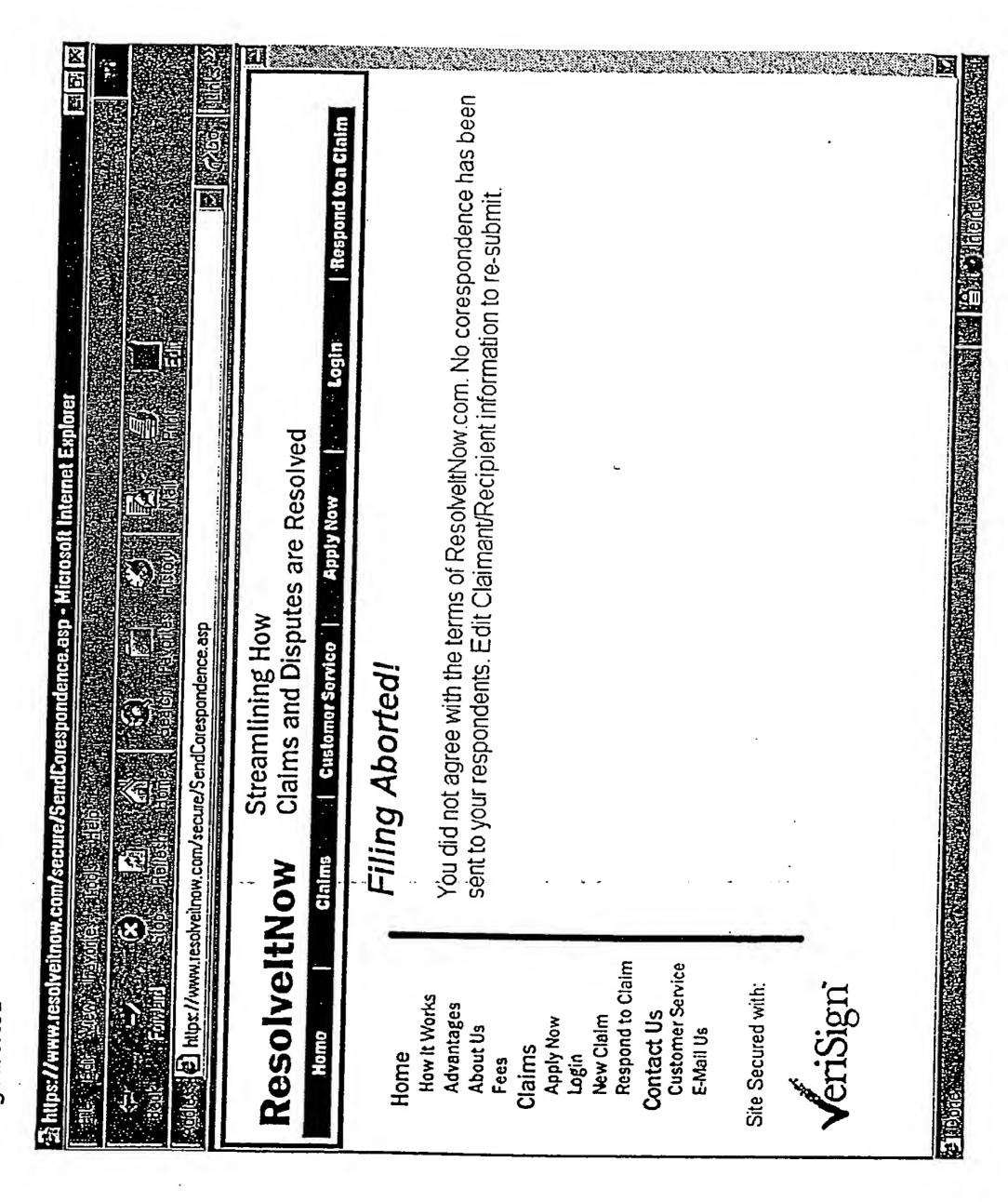
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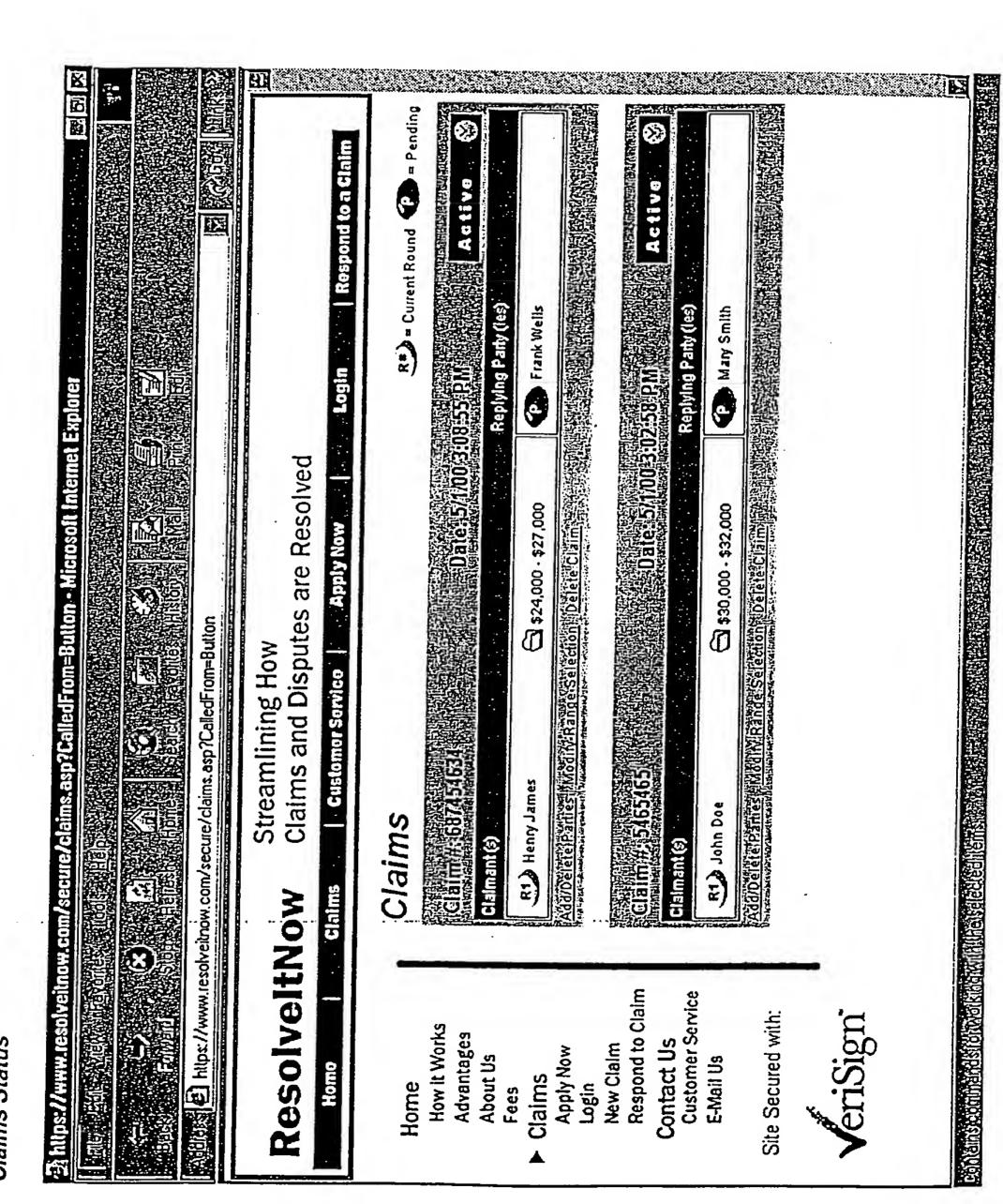
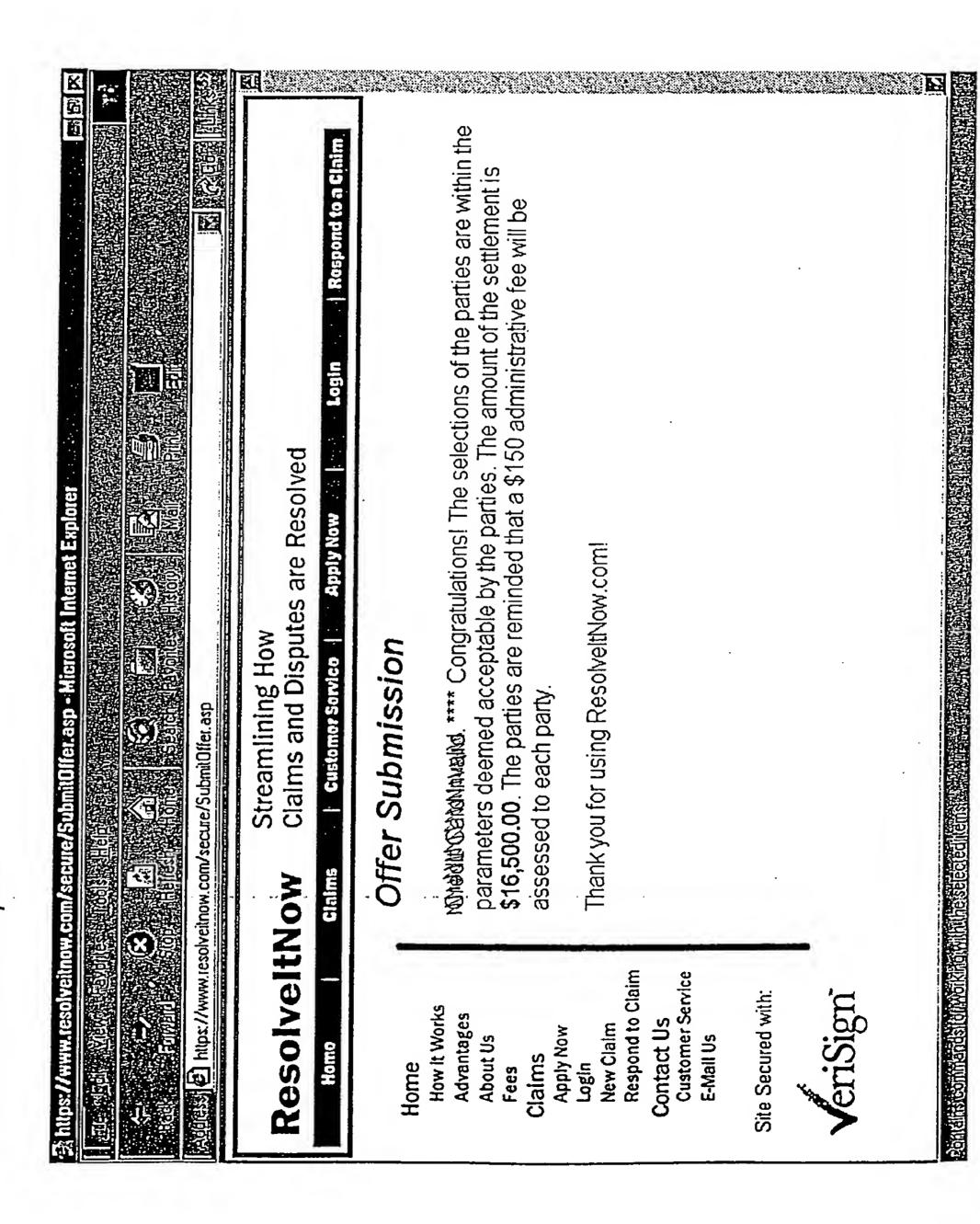


FIG. 40

Reply to a Claim - Range Selection

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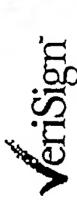
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Sorry, no match.

Unfortunately the ranges selected by the parties do not fall with the settlement parameters. To encourage further settlement negotiations, the identification number assigned to this particular matter will remain active for 12 months from this date. The parties are free to engage in the ResolveltNow negotiation process an unlimited amount of times within said period.

To try again using different amounts, please wait for an E-Mail or letter from ResolveltNow that will inform you that the opposing party has selected an new settlement range for another chance at resolving this claim.

An E-Mail has been sent to the Initiating Party (todd) confirming your attempt to settle this claim.

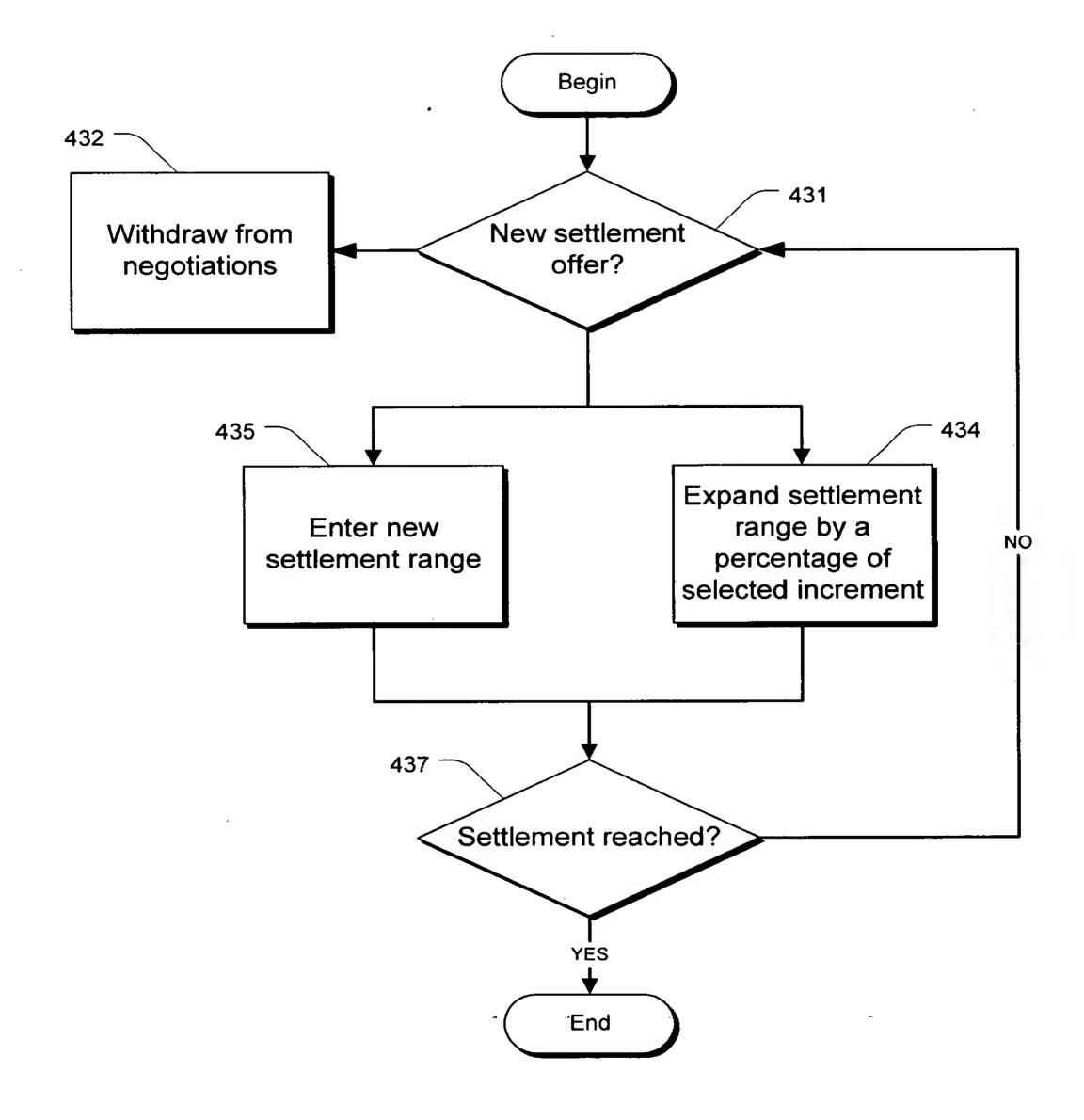


FIG.43

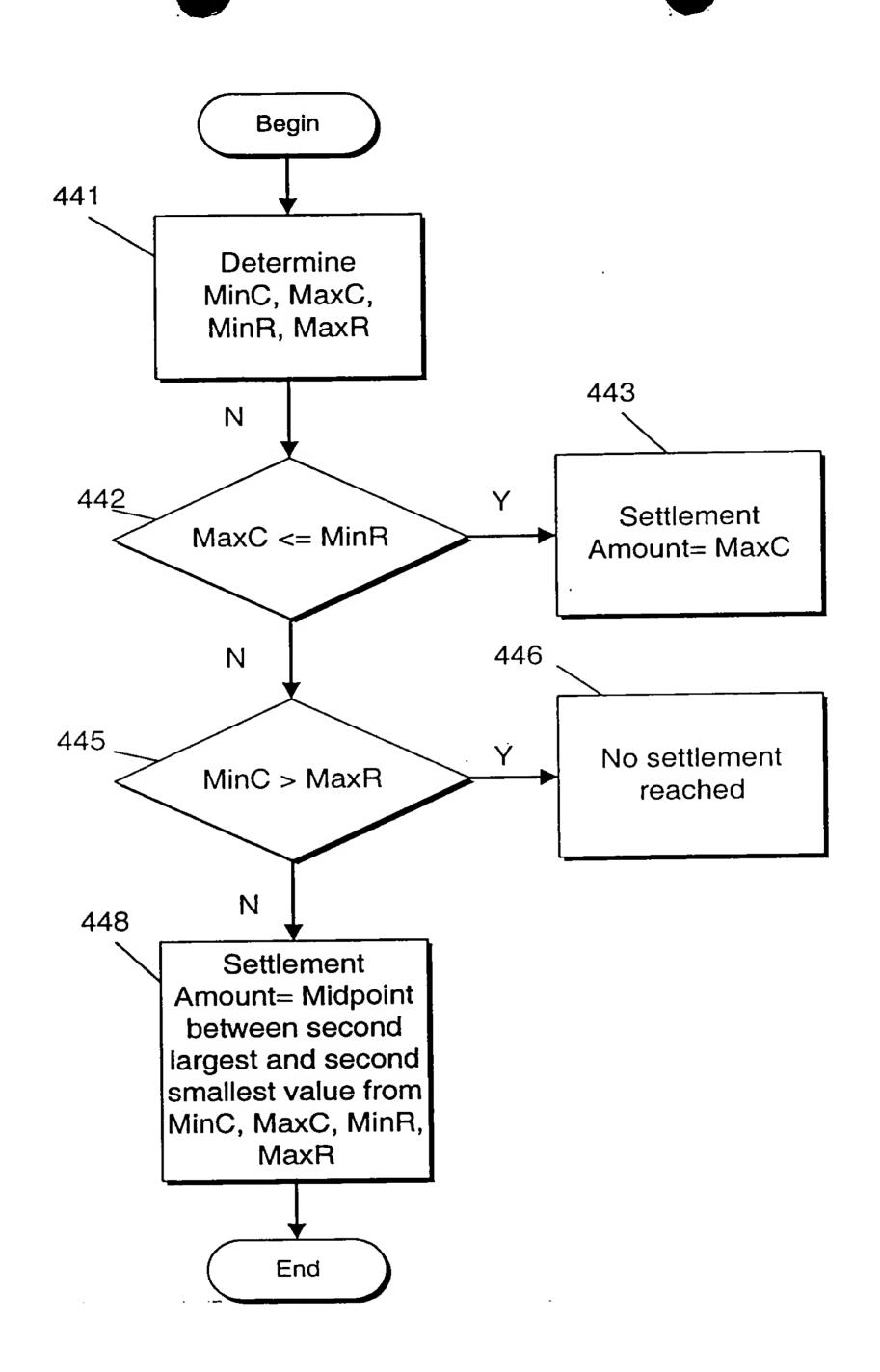


FIG. 44